

Electric Choice: For Residential and Commercial Customers



Things to Know about Michigan's Electric Choice Market:

- As a customer, you have the choice to switch to an Alternative Electric Supplier (AES) for your electric supply.
- If you choose to purchase your electric supply from an AES, your contracted rate and terms and conditions (including any termination fees) are subject to your specific contract with the AES.
- Under state law, no more than 10 percent of an electric utility's average weather-adjusted retail sales for the preceding calendar year may take service from an AES at any time. If your utility's 10 percent cap is fully subscribed, you will be placed in their queue, per the procedures established in Case No. U-15801. For more information regarding Case No. U-15801 and the 10 percent cap, please see the Customer Choice tab under Electricity on the MPSC link cited on this page.
- As a utility full-service customer your utility provides you with a bill, which includes a customer charge, distribution charges, fees, taxes and electric supply charges. If you switch to an AES, they may simply include their charges on your utility bill in place of the utility electric supply charge, or they may send you their own bill for the electric supply only.

Residential Customer Information:

- Some utilities may require you contact them directly to obtain your specific customer data to provide to the AES prior to taking service.*
- As an electric choice customer, you may have anywhere from a 3 to 14-day cancellation period, pending enrollment with the AES, before the switch is executed.*
- Written notice to the utility is required if you to return to the company for full-service, which will be in accordance with your next bill cycle and a minimum 12 month stay is required.

Commercial Customer Information:

- A customer is usually required to have an interval meter. Interval meters are read via telephone line, which you as the customer will provide and maintain. You will be responsible for all costs of the telephone connection.
- To be served by an AES, you may have a minimum stay requirement of 24 months.*
- Written notice to the utility is required from the customer for return to the utility. A December 1 notice may be required for customers who will be taking full-service during the following summer and a 12 month stay may apply.*

**Customer should consult their utility's tariff for specific rules.*

For More Information:

For more information about Electric Choice, go to the MPSC's Customer Choice website. Contact information for an AES and your utility can also be obtained through this link.

http://www.michigan.gov/mpsc/0,4639,7-159-16377_17111---,00.html